

# Mental Health Interpreting: Navigating Compliance and Quality Assurance through HIPAA Best Practices and Case Studies



Do you want to excel in a mental health setting with your interpreting skills? Take part in an interactive and engaging HIPAA workshop to learn how to maintain confidentiality, uphold ethical standards, and provide top-notch interpreting services while meeting like-minded professionals!  
[Register for FREE at cwoodpd.com](https://cwoodpd.com)

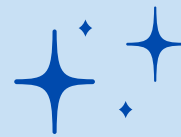
This workshop is made possible by a grant from Substance Abuse and Mental Health Services Administration (SAMHSA) and is sponsored by DEAF C.A.N.! in cooperation with CWoodPD.



Monday, September 25, 2023  
6:00-8:30pm ET



Online via Zoom



0.25 PS RID CEUs (MH in MI)  
FREE for Michigan interpreters

Presented by Amanda Sortwell Crane, MS, LPC, LMHC

## DESCRIPTION

Participants will review the importance of HIPAA, discuss quality assurance measures, and outline strategies for maintaining confidentiality and adhering to ethical standards while interpreting in mental health settings. Case study analysis will help participants understand how confidentiality, informed consent, and cultural competency play an essential role in providing quality mental health interpreting services. Finally, participants will learn strategies for building rapport with patients and understanding complex mental health terminology.

## OBJECTIVES

Participants will be able to:

- Identify two specific regulations from the ACA and HIPAA documents as they relate to mental health interpreting best practices.
- Outline two strategies for upholding confidentiality and managing ethical challenges that may emerge while interpreting in mental health settings.
- Recognize two compliance and quality assurance concerns using a mental health case study and devise two strategies that promote effective communication and patient-centered care that are consistent with ACA and HIPAA regulations.

## POLICIES

- This workshop will be offered at no charge. If you need to cancel please contact Cindy at [cwoodpd@gmail.com](mailto:cwoodpd@gmail.com) as soon as possible.
- Please contact Cindy at [cwoodpd@gmail.com](mailto:cwoodpd@gmail.com) at least 14 days in advance of the event with any ADA accommodation requests.
- CWoD Professional Development promotes a learning environment free from discrimination and bias, and encourages mutual respect for all participants.



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activities.



## ABOUT THE PRESENTER

Amanda is a highly skilled mental health professional specializing in clinical supervision, mental health training, presentations, and mental health business operations consulting. With expertise in mental health interpreting, mediation, human resources, and leadership, she brings a well-rounded skill set to her work. Having accumulated a decade of experience, Amanda possesses an in-depth understanding of mental health challenges and the importance of equal access to care. Her extensive background in interpreting and clinical supervision further enriches her contributions to the field.



## DETAILS

- Workshop approved for 0.25 PS RID CEUs (or M/MH in Michigan)
- Registration: FREE for interpreters in Michigan.
- This workshop will be presented in ASL.
- This workshop is based in the Eastern Time Zone.
- Target Audience: This workshop is intended for interpreters who work with Deaf clients, and Deaf and hearing professionals in the Mental Health arena.
- IRID is an Approved RID CMP Sponsor for continuing education activities. This Professional Studies program is offered for 0.25 CEUs at the Extensive Knowledge Level.

**REGISTER NOW**

